

# DOÑA ANA MUTUAL DOMESTIC WATER CONSUMERS ASSOCIATION

September 2025



## Board Meeting

**September 18, 2025  
at 3:00 P.M.**

## Last Day To Pay

**September 22, 2025  
before 3:00 P.M.**

## Disconnection Date

**September 23, 2025**

## Current Bills Due

**September 25, 2025  
before 3:00 P.M.**

## Office Closure

**September 1, 2025**

## Office Hours

**Monday-Thursday**

**7:30 A.M.-5:30 P.M.**

**Friday**

**8:00 A.M.-5:00 P.M.**

**Closed 11-12 for lunch**

**"Each life matters.**

**Everybody counts.**

**Everybody has**

**got purpose.**

**Everybody is important  
in life."**

**-George W. Bush-**

**HAPPY LABOR DAY!**

## NEW RATE SCHEDULE

As a friendly reminder to our members the new rate schedule, which was approved by our Board Members, took effect September 1, 2025. A detailed schedule of our new rates are available online at [www.dawater.org](http://www.dawater.org) under the Customers Tab> Customer Policies > Related Documents> Click Customer Policies FY26. If you have any questions or concerns please email our Customer Service Department at [customerservice@dawater.org](mailto:customerservice@dawater.org).

## NEW PAYMENT ADDRESS

Members who currently mail in their utility payments will need to send them to our New Mailing Address PO Box 15124, Sacramento, CA 95851-0124. Kindly ensure that your remittance notice is submitted with your payment and your account number is written on the check or money order. All other payment methods, including online ([www.dawater.org](http://www.dawater.org)), phone (IVR), text, and kiosk payments, will remain unchanged.



## NEW EMPLOYEE SPOTLIGHT

Welcome back Sean Lucero! We are so glad to have you back on our Operations Team. Your background experience as a Level II Operator and knowledge will continue to be a valuable asset to Doña Ana MDWCA. Welcome aboard! We look forward to working with you again.

## LA CASA, INC.

We extend our sincerest gratitude to everyone who contributed to our recent Non-Food Drive for La Casa, Inc. Providing essential items will greatly benefit individuals and families in our community. Every donation, no matter the size, played a crucial role in reaching our goals and will directly improve the lives of many. THANK YOU!

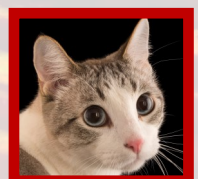


## CAT'S MEOW ADOPTION CENTER CAT FOOD DRIVE

**September 1st thru October 31st**

### SUPPLIES NEEDED:

- Purina Kitten Chow "nurture" dry kibble
- Fancy Feast kitten pate
- IAMS Proactive Health adult kibble
- Friskies pate canned cat food
- Unused open bags of any cat food





### **RECOMMENDED WATER SCHEDULE**

Doña Ana MDWCA's water schedule allows home owners with even addresses to water on Sunday, Wednesday, and Friday. Home owners with odd numbers water on Tuesday, Thursday, and Saturday. No residential watering on Monday. This recommended schedule is in effect until September 30th. If you have any questions please email our customer service at [customerservice@dawater.org](mailto:customerservice@dawater.org)



**COMMITTED TO  
PROVIDE QUALITY  
WATER AND  
SANITATION SERVICES  
FOR MEMBERS OF OUR  
COMMUNITY.**

#### **Payment Address**

**P.O. Box 15124  
Sacramento CA,  
95851-0124**

#### **Physical**

**5535 Ledesma Dr.  
Las Cruces, NM  
88007**

#### **Mailing**

**P.O. Box 866  
Doña Ana, NM  
88032**

#### **Office**

**575-526-3491**

#### **Emergency**

**575-644-4027**

#### **Website**

**[www.dawater.org](http://www.dawater.org)**

#### **Servline**

**By HomeServe  
575-449-8055**

**"Don't worry when you  
are not recognized, but  
strive to be worthy of  
recognition.**

**-Abraham Lincoln-**

**HAPPY LABOR DAY!**

### **WATER CONSERVATION FOR OUTSIDE**

Water conservation is about using water wisely and avoiding unnecessary waste. Here are a few ideas to help you conserve water outside. Remember every drop counts!

- Water only when needed
- Water deeply and infrequently
- Early morning watering or late evenings
- Inspect plumbing and check for leaks
- Install a smart irrigation system
- Position sprinklers correctly

### **POLICY FEATURE**

Having our POLICY FEATURE in our Newsletter helps build relations with our customers through regular communication and better understanding about our policies at DAMDWCA.

### **BILLING FOR UTILITY SERVICE**

Doña Ana Mutual as owner and operator of a regulated water supply system has responsibility under the Federal Safe Drinking Water Act and amendments to provide drinking water which is free from contaminants in excess of maximum contaminant levels as specified by state and federal regulations. The drinking water regulations adopted by the New Mexico Environment Department and amendments prohibit physical connections between a water supply system and any unregulated water source that is not protected from back-flow.

This policy prohibits and controls connections to the water supply system owned and operated by Doña Ana MDWCA through which a backward flow of gases, liquids, or solids could occur and contaminate the public water supply system.

This policy establishes a program for backflow prevention and control which will systematically and effectively protect the public water supply system. Practical information, measures, and specifications shall be contained in the Backflow Prevention and Control Manual (Manual), which is available from Doña Ana MDWCA Customer Service Department.

This policy applies to all commercial and industrial water supply connections. Compliance with this policy is a condition to receiving water service from Doña Ana MDWCA.

#### **RESPONSIBILITY**

It is the general duty of both water provider and water user to prevent and control contamination of the water supply system. Prevention and control of backflow to the public water supply system and within the user's premises requires cooperation between Doña Ana MDWCA and the user. Doña Ana MDWCA responsibility extends from the source of water through its treatment and delivery to its meter at the user's service connection. The user's responsibility extends from the service connection to within and from his/her premises.

For the full Policy, please see pages 16-18 in our Policy Handbook.