

# DONA ANA MUTUAL DOMESTIC WATER CONSUMERS ASSOCIATION

September 2022



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## **Board Meetings**

- ◆ September 1 2022
- ◆ September 15,2022

## **Last Day To Pay**

- ◆ September 20, 2022  
Before 3:00 p.m.

## **Disconnection Date**

- ◆ September 21, 2022

## **Current Bills Due**

- ◆ September 26, 2022  
Before 3:00 p.m.

## **Office Closure**

- ◆ September 5, 2022

## **Office Hours**

- ◆ Monday-Thursday  
7:30 a.m.-5:30 p.m.  
Friday  
8:00 a.m-5:00 p.m.  
Closed 11-12 for lunch

***"I learned the value of hard work by working hard."  
-Margaret Mead-***

## **SE COLLECTION PROJECT**

The SE Collection Project is still awaiting approval from the Federal level in Washington, DC. We are still accepting applications at this time to meet the minimum of 500 connections. Please stop by our office for additional information or call our customer service department at 575-526-3491. Thank you for your patience in this matter.

## **DRIVE THRU**

As a reminder to our customers: our drive thru is now open for your convenience. Hours of operation are Monday thru Thursday 7:30 a.m.-5:30 p.m., and Friday 8:00 a.m.-5:00 p.m. The office is closed for lunch from 11:00 a.m. - 12:00 p.m.

## **SCHOOL SUPPLY DRIVE**

On behalf of Dona Ana MDWCA, we would like to thank our customers for donating school supplies that was distributed to Dona Ana Elementary. Your generosity is truly appreciated. Mrs. Love, Principle at Dona Ana Elementary and students were appreciative, elated and thankful.



## **REMINDER - CONVENIENCE FEE NOTICE**

All electronic transactions will be charged a **3.25% fee**. Please contact our customer service department at 575-526-3491 for additional information.

## **OFFICE CLOSURE**

In observance of Labor Day, our office will be closed September 5, 2022. We will resume normal business hours on September 6, 2022.

## **STAFF UPDATES**

Dona Ana MDWCA is proud to announce that Xavier Padilla, in our Operations Department passed his Water 1 certification. Congratulations on your commitment and dedication to the company.

## ***HAPPY LABOR DAY FROM DONA ANA MDWCA!***

## **HANDMADE TOMATO SOUP WITH BASIL AND PARMESAN CHEESE**

### **Ingredients**

- ◆ 4 tablespoons butter
- ◆ 1 cup finely diced onion
- ◆ 1 cup finely diced carrot
- ◆ 2 cloves garlic, minced
- ◆ 1 teaspoon dried oregano
- ◆ 1/4 teaspoon salt
- ◆ 1/4 teaspoon pepper
- ◆ 4 tablespoons flour
- ◆ 4 cups chicken or vegetable broth
- ◆ 2 (14.5 oz) cans diced tomatoes
- ◆ 1 cup heavy cream
- ◆ 1 cup grated Parmesan cheese
- ◆ 1/4 cup fresh basil, chopped

### **Instructions**

- ◆ Melt butter in a large stock pot over medium heat.
- ◆ Add onions, carrot, garlic, oregano, salt and pepper and cook until the vegetables are tender, about 5 minutes. Stir in flour and cook for 1-2 minutes.
- ◆ Whisk in broth and cook, stirring constantly until mixture thickens. Stir in tomatoes and heavy cream.
- ◆ Add parmesan and heat thoroughly until cheese is melted. Season with additional salt and pepper, to taste. Stir in basil just before serving.

-Letsdishrecipes.com-



## **WHAT YOU CAN DO TO HELP CONSERVE WATER IN OUR COMMUNITY**

- ◆ By following the recommended watering schedule. Even addresses water on Sunday, Wednesday, and Friday and odd addresses water on Tuesday, Thursday and Saturday. No outdoor watering on Monday.
- ◆ Inspect all garden hoses and sprinkler systems for leaks. Even a tiny leak can waste hundreds of fresh water every month.
- ◆ Install a gutter system and direct the runoff to your plants for easy watering.
- ◆ Create a rock garden using succulents

### ***REMEMBER WATER IS OUR MOST PRECIOUS RESOURCES***

#### **AFTER HOURS EMERGENCY**

If you need to reach us after hours for a water or wastewater emergency please contact our Operator for assistance at (575)644-4027. Reporting the emergency on our website's Report a Problem will delay a response if reported after hours. These emails are only responded during regular business hours.

***GRATITUDE    ACHIEVEMENT    GROWTH    EQUITY    CELEBRATION***

#### **POLICY FEATURE**

Having our POLICY FEATURE in our Newsletter helps build relations with our customers through regular communication and better understanding about our policies at DAMDWCA.

#### **BACKFLOW PREVENTION AND CONTROL**

Doña Ana Mutual as owner and operator of a regulated water supply system has responsibility under the Federal Safe Drinking Water Act and amendments to provide drinking water which is free from contaminants in excess of maximum contaminant levels as specified by state and federal regulations. The drinking water regulations adopted by the New Mexico Environment Department and amendments prohibit physical connections between a water supply system and any unregulated water source that is not protected from backflow. This policy prohibits and controls connections to the water supply system owned and operated by Doña Ana MDWCA through which a backward flow of gases, liquids, or solids could occur and contaminate the public water supply system. This policy establishes a new program for backflow prevention and control which will systematically and effectively protect the public water supply system. Practical information, measures, and specifications shall be contained in the Backflow Prevention and Control Manual (Manual), which is available from Doña Ana MDWCA Customer Service Department. This policy applies to all commercial and industrial water supply connections. Compliance with this policy is a precondition to receiving water service from Doña Ana MDWCA. It is the general duty of both water provider and water user to prevent and control contamination of the water supply system. Prevention and control of backflow to the public water supply system and within the user's premises requires cooperation between Doña Ana MDWCA and the user. Doña Ana MDWCA responsibility extends from the source of water through its treatment and delivery to its meter at the user's service connection. The user's responsibility extends from the service connection to within and from his/her premises. 1) Doña Ana MDWCA is responsible for protecting the public water supply system from contamination caused by backflow. To this end, the Executive Director and designated agents shall develop, implement, and direct a systematic and effective program. All practical information, measures, and specifications of the program shall be published in the Manual, which will be updated periodically under his/her authority. 2) Doña Ana MDWCA is responsible for implementing the Backflow Prevention and Control Program. Responsibilities may include, but are not limited to, survey of system users, user notification, approval of installation design plans where appropriate, preliminary and detailed premise inspections, premises re-inspection, preparation of inspection reports, noncompliance evaluation, water shut-off notifications, maintain backflow prevention assembly records, and maintain lists of approved backflow prevention assemblies and certified testers. 3) The User shall be responsible for preventing contaminants from entering the public water supply system from user's water system. Users shall provide backflow prevention assembly(s) or airgap(s) as required by plumbing codes, Ordinance, Manual, and comply with laws, rules, and Policies pertaining to backflow prevention. For the full policy please see pages 16 thru 18 in our Policy Handbook.



**COMMITTED TO  
PROVIDE QUALITY  
WATER AND  
SANITATION  
SERVICES FOR  
MEMBERS OF OUR  
COMMUNITY.**

**Physical**  
5535 Ledesma Dr.  
Las Cruces, NM  
88007

**Mailing**  
P.O. Box 866  
Dona Ana, NM  
88032

**Office**  
575-526-3491

**Emergency**  
575-644-4027

**Website**  
[www.dawater.org](http://www.dawater.org)

**Servline**  
**By HomeServe**  
575-449-8055

***"No great achievement is possible without persistent work."***  
***-Bertrand Russell-***

