

DONA ANA MUTUAL DOMESTIC WATER CONSUMERS ASSOCIATION

October 2021



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BOARD MEETINGS

- ◆ October 7, 2021
- ◆ October 21, 2021

LAST DAY TO PAY

- ◆ October 20, 2021
before 3:00 p.m.

DISCONNECTION DATE

- ◆ October 21, 2021

CURRENT BILLS DUE

- ◆ October 25, 2021
before 3:00 p.m.

OFFICE HOURS

- ◆ **Monday thru Thursday**
7:30 a.m. - 11:00 a.m.
12:00 p.m. - 5:30 p.m.
- Friday**
8:00 a.m. - 11:00 a.m.
12:00 p.m. - 5:00 p.m.

“Everyone must take time to sit and watch the leaves turn.”

-Elizabeth Lawrence-



ATTENTION ATTENTION ATTENTION ATTENTION ATTENTION

Facemasks will be required upon entering the lobby, while maintaining a 6 foot separation from other customers. This is a statewide requirement by Governor Michelle Lujan Grisham, regardless of vaccination status.

UPDATE ACCOUNT INFORMATION

Maintaining your account information is required by the user, landlord and/or owner. A complete and accurate profile is important for emergency notifications and to ensure the proper delivery of the monthly bill. Please take a moment to verify your contact information is up to date. This includes but not limited to:

- ◆ Your Phone Numbers, (home, cell, work...)
- ◆ Your Mailing Address (as this may differ from your service address)
- ◆ Your Emergency Contact (name, address, phone...)
- ◆ Your Email

You may refer to our website www.dawater.org to locate the Customer Update Form.

Failure to receive a bill does not exempt you from any penalties and/or fees that are incurred.

SUBSCRIBE TO OUR WEBSITE

Subscribe today to have News, Notices and Alerts delivered directly to you via Email or Text.



HOMEMADE APPLE CIDER

INGREDIENTS

- * 12 large apples, quartered
- * 2 oranges, halved
- * 4 cinnamon sticks
- * 1 tsp. cloves
- * 1 tsp. whole allspice
- * 1 whole nutmeg
- * 1/2 cup brown sugar

INSTRUCTIONS

- * In a large stockpot over medium heat, add apples, oranges, spices and brown sugar. Cover with water, leaving about an inch at the top of the stockpot.
- * Heat the cider over high heat until it reaches a simmer. Then reduce heat to medium, cover and simmer for about 2 hours, or until the apples are completely soft.
- * Using a potato masher, take a minute to mash all of the apples and oranges against the side of the stockpot to release more of their flavors. Then cover and simmer for 1 more hour.
- * Using a fine mesh strainer, strain out all of the solids, (apples, oranges, spices), pressing them against the strainer to release all of the juices. Discard the solids.
- * Stir in your desired amount of sweetener, to taste.
- * Then your cider is all ready! Refrigerate for up to 5 days. ENJOY!!



“Autumn shows us how beautiful it is to let things go.”

-UNKNOWN-

CONSUMER CONFIDENCE REPORTS (CCR'S)

The Consumer Confidence Report (CCR) provides valuable information on your local drinking water quality, which is required yearly by the Safe Drinking Water Act (SDWA). The report is designed to provide details about where your water comes from, what it contains, contaminant levels, and how it compares to standards set by regulatory agency's. Under the Federal Safe Drinking Water Act, all customers are entitled to information on the quality of their drinking water, except for private wells, you will not receive a report, instead see the US Centers for Disease Control and Prevention for Ground Water Wells. Our goal at Dona Ana MDWCA is to help our customers become more knowledgeable about what's in your drinking water. Over the years, we have dedicated ourselves to meet all the state and federal standards for your drinking water. For the full Consumer Confidence Report please go to our website at www.dawater.org.

JOB OPPORTUNITIES

Dona Ana Water is looking for a Certified Water/Wastewater Operator and Laborer to join our team. We offer variety of highly competitive and comprehensive benefits for our employees, from health insurance to retirement. Please refer to our website at www.dawater.org to apply.

NEW STAFF MEMBERS

Dona Ana MDWCA would like to take the time and welcome Anthony Legarda to our team. We hire people we believe that will make a difference within our Association. Their experiences will be a terrific asset to the company.

BROWN WATER

Please call Dona Ana MDWCA **IMMEDIATELY** when you experience discolored or brown water to have the lines flushed in the affected area. Our office number is 575-526-3491. If after hours please contact our emergency on call operator at 575-644-4027.

METER TAMPERING, DAMAGE AND/OR THEFT OF METERING OR MONITORING EQUIPMENT

Doña Ana MDWCA shall have the right to disconnect or refuse to connect or reconnect any utility service where there is evidence that Doña Ana MDWCA metering or monitoring devices have been tampered with, damaged or stolen. Doña Ana MDWCA shall immediately disconnect the water meter and assess the user \$300.00 per meter for tampering, damaging and/or theft of equipment. The tampering, damage and or theft assessment shall be paid in full and any delinquent balance paid before service is reactivated or reconnected. See page 3 in our Policy and Procedures Handbook.

POLICY FEATURE

Having our POLICY FEATURE in our Newsletter helps build relations with our customers through regular communication and better understanding about our policies at DAMDWCA.

WASTEWATER RATES POLICY

The time is soon approaching where we will begin the calculation of wastewater rates for 2022. We would like to remind all customers who receive wastewater services with Doña Ana MDWCA of the new wastewater calculation dates. Your annual wastewater calculations will be based on the following readings dates:

- ◆ November 15, 2021—December 15, 2021
- ◆ December 15, 2021—January 15, 2022
- ◆ January 15, 2022—February 15, 2022

During this time if you experience any water leaks the Association does have the ability to review your account for the possibility to make an adjustment on your wastewater calculation. You are required to provide proof that the leak occurred during the calculation review time and that the leak has been repaired. For questions on accepted forms of proof of a leak please contact our Customer Service Representatives at 575-526-3491.



Committed to provide quality water and sanitation services for members of our Community.

Physical

5535 Ledesma Dr.
Las Cruces, NM
88007

Mailing

P.O. Box 866
Dona Ana, NM
88032

Office

575-526-3491

Emergency

575-644-4027

Website

www.dawater.org

Servline By HomeServe

575-449-8055

“Life starts all over again when it gets crisp in the fall.”

-Scott Fitzgerald-

