

# **DONA ANA MUTUAL DOMESTIC WATER CONSUMERS ASSOCIATION** *May 2023*



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## **Board Meeting**

- ◆ May 18, 2023

## **Last Day To Pay**

- ◆ May 22, 2023  
Before 3:00 p.m.

## **Disconnection Date**

- ◆ May 23 2023

## **Current Bills Due**

- ◆ May 25, 2023  
Before 3:00 p.m.

## **Office Closure**

- ◆ May 29, 2023

## **Office Hours**

- ◆ Monday-Thursday  
7:30 a.m.-5:30 p.m.  
Friday  
8:00 a.m.-5:00 p.m.  
Closed 11-12 for lunch

***“A mother’s arms  
are more comfort-  
ing than anyone  
else’s.”***

***-PRINCESS DIANA-***

## **TEMPORARY CHECKS**

This is to inform our customers that Dona Ana MDWCA does not accept TEMPORARY CHECKS. Other methods of payments are available: Online payments, money order, checks, cash, IVR System, and ACH. If you have any questions please contact our Customer Service Department at 575-526-3491.

## **WHAT SHOULD I DO IF I HAVE BROWN WATER?**

- ◆ Contact Dona Ana MDWCA immediately at 575-526-3491, so our operators can flush the lines in the affected area.
- ◆ Once line is flushed, run your outdoor faucet 5-10 minutes until clear.
- ◆ **AVOID** doing your laundry until the water clears.
- ◆ If residue remains on your toilets, sinks, tubs, dishwasher and water softener, stop by our office and pick up some RED-B-GONE. Limit 2 per house hold.

## **ACCOUNT NUMBERS ON CHECKS**

Please remit top portion of billing statement and write your account number on your CHECK OR MONEY ORDER to ensure proper credit to your account.

## **COMING SOON - SELF-SERVICE KIOSKS**

A self-serve Kiosk offers a secure and convenient way to make your utility payments anytime. We will have two Kiosks available for our members, one in the drive thru lane and the other will replace the drop box at the front door. A scan bar will be provided on the utility bill to expedite the payment process.

## **CLOSURE**

In observance of Memorial Day, our office will be closed Monday, May 29, 2023. We will resume normal business hours on Tuesday, May 30, 2023. Thank you for your service!

**HAPPY MOTHER'S DAY FROM DONA ANA MDWCA!**

***Charming Appreciation Comfort Inspire Beautiful***

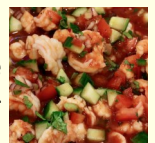
## **SHRIMP COCKTAIL**

### **INGREDIENTS:**

- ◆ 2 pounds cooked shrimp (small)
- ◆ 1 pound imitation crab, chopped
- ◆ 1/2 cup finely chopped red onion-optional
- ◆ 1/4 cup fresh chopped cilantro-optional
- ◆ 64 oz Clamato tomato cocktail juice
- ◆ 64 oz V-8 spicy vegetable juice
- ◆ 1/4 cup ketchup
- ◆ 1 cup fresh lime juice
- ◆ 3-4 tsp. Valentina hot sauce
- ◆ Salt to taste
- ◆ 6 ripe avocados-peeled, pitted and chopped
- ◆ 6 jalapeno, chopped
- ◆ 1 tsp. Worcestershire sauce-optional
- ◆ 3 cups cucumber, chopped
- ◆ 3 cups tomato, chopped
- ◆ 3 cups celery, chopped

### **DIRECTIONS:**

- ◆ Dice red onion, cilantro, avocado, jalapeno, tomato, cucumber, celery, imitation crab and place in a large bowl.
- ◆ Add Clamato tomato cocktail, V-8 spicy vegetable juice, ketchup, lime juice, Valentina hot sauce, Worcestershire sauce, and shrimp to the diced vegetables.
- ◆ Mix all together, add salt to taste.
- ◆ Cover and refrigerate for 2-3 hours or overnight.



-Recipe credited to Julie Fraire-

## **WATER CONSERVATION**

- ◆ Every drop counts! Save water.
- ◆ Even addresses water on Sunday, Wednesday and Friday.
- ◆ Odd addresses water on Tuesday, Thursday and Sunday.
- ◆ No watering on Monday.
- ◆ To determine even and odd address use the last two numbers of your address.



## **GALLONS PUMPED**

For the month of March Dona Ana Mutual Domestic Water Consumers Association pumped 57,345,733 gallons of water for our members. We encourage our members to use water efficiently every day.



## **REMINDER-LAST DAY TO PAY BEFORE DISCONNECTION**

The last day to pay before disconnection day is May 22, 2023 before 3:00 p.m. Please get your payments in on time to avoid disconnection fees.

## **POLICY FEATURE**

Having our POLICY FEATURE in our Newsletter helps build relations with our customers through regular communication and better understanding about our policies at DAMDWCA.

## **WASTEWATER RESIDENTIAL SERVICE**

### **AVAILABILITY**

Available in the Doña Ana MDWCA wastewater service area for the exclusive use of a single water metered family residence for domestic purposes. Service to buildings attached to the residence, including garages and other minor buildings for the use of the residents, may also be through the residential meter. Service to a residence, which is used in part for commercial purposes but the predominant usage is for residential purposes, shall be served under this rate schedule.

### **RATE**

The bills are the sum of:

#### **ACCESS CHARGE**

5/8x3/4"-----	\$18.47
1"-----	\$19.17
1 1/2"-----	\$20.34
2"-----	\$25.47

#### **VOLUME CHARGE**

All-----	\$3.97
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Applicable Taxes fees are not included in Cost-of-Service Rates.

### **BILLING UNITS**

The unit volume for the purpose of measurement per separate meter dwelling unit shall be per gallon. Volume shall be based on 90% of the average of water consumed in December, January, and February billing cycles. If the user history at their active service site is not available, then the residential class water average will be used in the calculation. This volume will be calculated annually and billed monthly as of the billing month of April of each year. For the full policy please see page 31 in our Policy Handbook.



**COMMITTED TO  
PROVIDE QUALITY  
WATER AND  
SANITATION  
SERVICES FOR  
MEMBERS OF OUR  
COMMUNITY.**

**Physical**  
5535 Ledesma Dr.  
Las Cruces, NM  
88007

**Mailing**  
P.O. Box 866  
Dona Ana, NM  
88032

**Office**  
575-526-3491

**Emergency**  
575-644-4027

**Website**  
[www.dawater.org](http://www.dawater.org)

**Servline**  
**By HomeServe**  
575-449-8055

***"When you look in-  
to your mother's  
eyes, you know  
that is the purest  
love you can find  
on this earth."***

***-MITCH ALBOM-***

