

# DOÑA ANA MUTUAL DOMESTIC WATER

## CONSUMERS ASSOCIATION

May 2026



**Board Meeting**  
**May 21, 2026**  
**at 3:00 P.M.**

**Last Day To Pay**  
**May 20, 2026**  
**before 3:00 P.M.**

**Disconnection Date**  
**May 21, 2026**

**Current Bills Due**  
**May 26, 2026**  
**before 3:00 P.M.**

**Office Closure**  
**May 25, 2026**

**Office Hours**  
**Monday-Thursday**  
**7:30 A.M.-5:30 P.M.**  
**Friday**  
**8:00 A.M.-5:00 P.M.**  
**Closed 11-12 for lunch**

**HAPPY MOTHER'S DAY!**



**A mother is your first  
friend, your best friend,  
your forever friend.**

**-Amit Kalantri-**

### **IMPORTANT NOTICE**

Any utility payments mailed to our old PO Box (PO Box 866, Doña Ana, NM, 88032) will now be returned to the customer. ***Please Send All Payments To Our New Address:*** PO Box 15124, Sacramento, CA, 95851-0124. ***Those customers who have Bill Pay with First Light will need to contact your bank to update the payment address.*** To ensure your payments are processed on time and to avoid any service interruptions, please update your records. If you have any questions please contact our Customer Service Department at [customerservice@dawater.org](mailto:customerservice@dawater.org).

### **CUSTOMER QUESTIONS?**

***Does Doña Ana MDWCA provide notice prior to disconnection for nonpayment?*** Yes, Doña Ana will send a courtesy call to the member/tenant's phone number listed on the account to let you know your service is subject to disconnection. It is very important that the member/tenant update all phone numbers on file with us. You can find our Customer Update Form at [dawater.org](http://dawater.org).

- Customer Tab
- Customer Resources
- Customer Forms
- Customer Update Form

Please email form to [Customer-service@dawater.org](mailto:Customer-service@dawater.org). You will also need to send a copy of your drivers license.

### **EMPLOYEE SPOTLIGHT**

On behalf of the Association, we would like to congratulate the following employees for their years of service, Izaiah Escalante-2-year work anniversary and Joey Self 9-year work anniversary. Thank you both for your continued contributions and for being invaluable employees to our team.

\* \* \* \* \*

Also, Doña Ana MDWCA would also like to congratulate Izaiah for passing his Wastewater Level 1 State Certification. We know how much time and effort went into studying and prepping for the big day. Congratulations on this well-deserved success. Keep up the hard work!



**IZAIAH**



**JOEY**

## **RECOMMENDED WATER SCHEDULE**

Doña Ana MDWCA's water schedule allows customers with even address to water on Sunday, Wednesday, and Friday. Customers with odd numbers water on Tuesday, Thursday, and Saturday. No watering on Monday. This recommended water schedule is in effect until September 30th. Water is a precious resource, every drop counts!



## **YOU CAN MAKE A DIFFERENCE SAVING WATER!**

- ◆ **Water at Dawn or Dusk:** Watering in the heat of the day leads to massive evaporation.
- ◆ **Xeriscaping:** Consider planting native plants or succulents to prevent water waste.
- ◆ **Install a Smart Irrigation System:** Helps you manage your water usage.
- ◆ **Mulch everything:** Placing mulch around plants holds moisture in the soil.
- ◆ **Use a trigger hose to control watering:** Lets you regulate the flow of water.

## **POLICY FEATURE**

Having our POLICY FEATURE in our Newsletter helps build relations with our customers through regular communication and better understanding about our policies at DAMDWCA.

## **LANDLORD UTILITY TRANSFER AGREEMENT**

A Landlord Utility Transfer Agreement (LUT Agreement) is available to rental property management entities or property owners that provide continuous Doña Ana MDWCA utility service to rental properties and consolidates account administration as specified by the landlord in the LUT Agreement. The LUT Agreement authorizes Doña Ana MDWCA to transfer water and wastewater without interruption in service to the landlord or property manager, as rental properties transition between tenant occupancy. In the event that a tenant is delinquent, Doña Ana MDWCA will deactivate services pursuant to the process stated in Doña Ana MDWCA Billing and Service Policies. Property management entities that do not want to execute an LUT Agreement to administer utility services for rental properties and want the utility account in the name of the property owner, will be required to provide the same information for a utility service application as stated in Application, Billing, and Payment for Service Section of Doña Ana MDWCA Billing and Service Policies and, a tax identification number if applicable, before service to tenants will be processed and activated. Failure of the property management entity to provide the property owner's information as stated above may result in Doña Ana MDWCA placing a hold on the tenant's activation of utility services.

For the full policy please see page 25 in our Policy Handbook.



**COMMITTED TO  
PROVIDE QUALITY  
WATER AND SANITATION  
SERVICES FOR  
MEMBERS OF OUR  
COMMUNITY.**

### **Payment Address**

**P.O. Box 15124  
Sacramento CA,  
95851-0124**

### **Physical**

**5535 Ledesma Dr.  
Las Cruces, NM  
88007**

### **Mailing**

**P.O. Box 866  
Doña Ana, NM  
88032**

### **Office**

**575-526-3491**

### **Emergency**

**575-644-4027**

### **Website**

**[www.dawater.org](http://www.dawater.org)**

### **Servline**

**By HomeServe**

**575-449-8055**



**"A mother's love is  
more beautiful than any  
fresh flower."**

**-Debasish Mridha-**