

DOÑA ANA MUTUAL DOMESTIC WATER CONSUMERS ASSOCIATION

May 2024



Board Meeting

May 16, 2024

Last Day To Pay

May 20, 2024
before 3:00. P.M

Disconnection Date

May 21, 2024

Current Bills Due

May 28, 2024
before 3:00 P.M.

Office Closure

May 27, 2024

Office Hours

Monday-Thursday
7:30 A.M.-5:30 P.M.
Friday
8:00 A.M.-5:00 P.M.
Closed 11-12 for lunch

**“Mothers hold their
children’s hands for a
short while, but their
hearts forever.”**

-Unknown-



CONNECTING WITH DOÑA ANA MDWCA

Stay informed by subscribing to our website to receive news, notices, updates, water outages, and alerts. If you would like to enroll with these notifications please visit our website at www.dawater.org, click subscribe, and enter your email or cell number. That's it!!

CALL BEFORE YOU DIG

New Mexico Law requires everyone to call NM811 two days prior to starting any excavation project, regardless of the size. NM811 is a free service for everyone to use to help locate underground utility lines, such as building a fence, landscaping, installing a pool, installing a sprinkler system, etc. Once the lines are marked you can safely begin your dig. If you have any questions please call NM811 at (800) 321-2537.



HAPPY MOTHER'S DAY FROM DAMDWCA!

EMPLOYEE SPOTLIGHT

Doña Ana MDWCA would like to take the opportunity to introduce Ely Lascano and Armando Paez who joined our Operations Department in April . Ely and Armando bring considerable knowledge and experience to our team.

(Pictured left: Ely Lascano, right: Armando Paez.)



Welcome

SCHOOL SUPPLY DRIVE

MAY 1 – JUNE 30
SUPPLIES NEEDED:

- Ticonderoga Pencils
- Pencil Sharpeners
- Black Sharpies
- Colored Markers
- Scissors
- Erasers
- Colored Pencils
- Folders
- Pens/Pencil Box
- Glue Bottles/Sticks
- Highlighters
- Composition Note Book
- Crayons
- Back pack
- Rulers
- Tissues

DROP OFF LOCATION: 5535 LEDESMA DR.

GIVING BACK TO THE COMMUNITY

Doña Ana MDWCA would like to thank our members for all the perishable and non perishable items that were donated to the Casa De Peregrinos food drive. It's members like you that will make a positive difference to help eliminate hunger in our community.



**REMEMBER THOSE WHO HAVE SACRIFICED THIS MEMORIAL DAY!
THANK YOU FOR YOUR SERVICE. WE SALUTE YOU!**

DOÑA ANA WATER TANK REHABILITATION

In April of 2022, Doña Ana MDWCA was awarded funding for the Doña Ana Water Tank Rehabilitation Project. The Association is pleased to announce the rehabilitation portion of the tanks was completed in March of 2024 by D & R Tank. The project consisted of sandblasting and recoating with an epoxy-base for the interior, and a polymer-based covering for the exterior surface. The water tanks supply water to more than 4,000 homes in the Doña Ana service area.



SOUTH TANKS



NORTH TANKS

POLICY FEATURE

Having our POLICY FEATURE in our Newsletter helps build relations with our customers through regular communication and better understanding about our policies at DAMDWCA.

PRORATION OF BILLS

Utility service rate schedules are calculated on a monthly basis and on an approximate 30-day consumption period. Whenever an activation or termination of service date differs from the standard 30-day meter read interval, monthly charges will be prorated and applied only to the non-volumetric, fixed charges stated in utility service rate schedules.

BILL DUE DATE AND PAYMENT OF BILLS

Bills are due and payable in full on the twenty-fifth (25th) of the month or the next business day should the 25th fall on a weekend or a holiday and will be considered past due beginning at 3:01 PM on the due date stated on the bill. All payments must be received by the due date and paid by 3:00 PM to be recorded as paid on time.

For the full policy, please see page 13 in our Policy and Procedures Handbook.



**COMMITTED TO
PROVIDE QUALITY
WATER AND
SANITATION
SERVICES FOR
MEMBERS OF OUR
COMMUNITY.**

Physical

5535 Ledesma Dr.
Las Cruces, NM
88007

Mailing

P.O. Box 866
Dona Ana, NM
88032

Office

575-526-3491

Emergency

575-644-4027

Website

www.dawater.org

Servline

By HomeServe

575-449-8055

**“The legacy of heroes
is the memory of a
great name and the
inheritance of a great
example.”**

-Benjamin Disraeli-

