

DOÑA ANA MUTUAL DOMESTIC WATER

CONSUMERS ASSOCIATION

March 2026



Board Meeting
March 19, 2026
at 3:00 P.M.

Last Day To Pay
March 20, 2026
before 3:00 P.M.

Disconnection Date
March 23, 2026

Current Bills Due
March 25, 2026
before 3:00 P.M.

Office Hours
Monday-Thursday
7:30 A.M.-5:30 P.M.
Friday
8:00 A.M.-5:00 P.M.
Closed 11-12 for lunch

HAPPY ST. PATRICK'S DAY!



**"Spring will come and so
will happiness. Hold on.
Life will get warmer."**

-Anita Krizzan-

IMPORTANT NOTICE

Beginning April 1st, 2026, any utility payments mailed to our old PO Box (PO Box 866, Dona Ana, NM, 88032) will now be returned to the member. Please send All Payments To Our New Address: PO Box 15124, Sacramento, CA, 95851-0124. Those members who have Bill Pay with First Light will need to contact your bank to update the payment address. If you have any questions please email our Customer Service Department at customer-service@dawater.org.



WHO IS RESPONSIBLE FOR THE LEAK?

This question comes up frequently from our Homeowners. If you have a leak between the meter and your home, the homeowner is responsible to fix the leak. If the leak is from the meter to the street, then Doña Ana MDWCA will be responsible to fix the leak. Please email our Customer Service Department at customerservice@dawater.org for more information on this matter.

E-BILL (ELECTRONIC BILLING)

Ready to simplify your monthly routine? Sign up for e-billing notices. It's fast, secure and better for the environment. Visit our website at www.dawater.org. Select Pay Your Bill now> Sign In> Enter Email And Invoice Cloud Password> Select Paperless Icon> Click Yes> Click The Square And Agree To The Terms> Save My Changes.

PURCHASING A NEW HOME? WHAT YOU WILL NEED:

- 1** Completed Application with Signature
- 2** Users Agreement with Signatures
- 3** Valid Driver's License
- 4** Settlement Statement/Warranty Deed
- 5** Plat Survey

You can find all our forms at dawater.org under the Customer Tab> Customer Resources> Customer Forms. Submit them by email to customerservice@dawater.org or drop them off at our office. All fees will be charged on the first billing cycle.

CALL NMS11 BEFORE YOU DIG

As Spring arrives, it is the perfect time to tackle outdoor projects that require yard digging. Before you pick up that shovel you need to contact NM811 (800-321-2537) two business days before any digging. IT'S THE LAW! NM811 is a free service dedicated to help homeowners avoid the high cost with damaging underground utilities while digging. Please visit their website at <https://www.nm811.org> for any other questions or concerns you may have.

WATER CONSERVATION FOR OUTSIDE

- ◆ Check your irrigation for leaks.
- ◆ Wash your pets outdoors in areas that your lawn needs water.
- ◆ Use a pool cover to prevent water loss.
- ◆ Attach a shut-off nozzle to your hose to reduce waste.



POLICY FEATURE

Having our POLICY FEATURE in our Newsletter helps build relations with our customers through regular communication and better understanding about our policies at DAMDWCA.

BULK WATER SERVICE

AVAILABILITY

Available in the Doña Ana MDWCA water service area by permit for use in connection with the construction, alteration or repair of buildings or other similar activities requiring temporary service through hydrant meters. Water service is not available for any business or enterprise engaged in commercial agricultural operation. Commercial agriculture means the growing of crops for food, fiber, consumption, or grazing or raising of livestock with the intent to sell the products for profit.

To protect the water system from contamination, a backflow device (reduced pressure principle assembly) shall be required to be installed on the hydrant meter. Doña Ana MDWCA shall provide the backflow device. A deposit is required to be paid prior to the installation of the hydrant meter and backflow device.

The user is responsible for any stolen lost, or damaged meter and/or backflow device and a new deposit will be required for each stolen, lost damaged, or relocated bulk water meter and/or backflow device.

RATE (Effective September 1, 2025)

The bills are the sum of:

Access Charge	
Per month.....	\$127.21
 Volume Charge	
All Usage.....	\$6.99
 Bulk Hydrant Meter Service Activation or Relocation Charge	
Relocation of hydrant meter and backflow	\$150.00
 Hydrant Meter & Backflow Deposit	
Hydrant Meter	\$1,250
Backflow Device	\$250

Applicable Taxes & Water Conservation fees are not included in Cost-of-Service Rates.

BILLING UNITS

The unit volume for the purpose of measurement per gallon for the amount consumed in a billing cycle.

For the full policy please see page 29 in our Policy Handbook



**COMMITTED TO
PROVIDE QUALITY
WATER AND SANITATION
SERVICES FOR
MEMBERS OF OUR
COMMUNITY.**

**Payment Address
P.O. Box 15124
Sacramento CA,
95851-0124**

**Physical
5535 Ledesma Dr.
Las Cruces, NM
88007**

**Mailing
P.O. Box 866
Doña Ana, NM
88032**

**Office
575-526-3491**

**Emergency
575-644-4027**

**Website
www.dawater.org**

**Servline
By HomeServe
575-449-8055**



**“Springtime is the land
awakening. The March
winds are the morning
yawn.”**

-Lewis Grizzard-