DOÑA ANA MUTUAL DOMESTIC WATER **CONSUMERS ASSOCIATION** June 2024



Board Meeting June 13, 2024 @ 3:00 PM (SPECIAL MEETING) June 20, 2024

> Last Day To Pay June 20, 2024 before 3:00 P.M.

Disconnection Date June 24, 2024

<u>Current Bills Due</u> June 25, 2024 before 3:00 P.M.

Office Closure June 19, 2024

Office Hours Monday-Thursday 7:30 A.M.-5:30 P.M. Fridav 8:00 A.M.-5:00 P.M. Closed 11-12 for lunch

"A Father is the one friend upon whom we can always rely."

-Emile Gaboriau-



WATER QUALITY

After the recent reporting of concerns for the water quality in the Southern part of Doña Ana County, Doña Ana MDWCA would like to reassure its consumers that we are NOT affiliated with The Camino Real Regional Utility Authority (CRRUA). Doña Ana MDWCA is compliant with all state and federal drinking water standards.

EMPLOYEE SPOT LIGHT

Congratulations and welcome to the Doña Ana MDW-CA team! We are delighted to introduce Gerardo Pacheco (pictured left) and Ernesto Pena (pictured right) who joined our Operations Department late April. Your skills and talents will be invaluable to our company and we look forward to your success.



HAPPY FATHER'S D ΔΥΙ

2024 CHILDREN'S FESTIVAL

The City of Las Cruces Utilities Water Conservation Program held its 10th Annual Children's Water Festival for 4TH Graders in the Las Cruces area. This year's theme was "BE A WATER-SAVER SUPERHERO". Doña Ana MDWCA'S presentation demonstrated how water is pulled from a natural aquifer and stored in our tanks, then distributed to the public. The students were fascinated learning about the aquifer and how valuable water is. A big shout out to our employees Ernest, Mark, Shelby, Jared, Anthony, and Nicholas for participating!



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<u>BILL PAY</u>

Due to a recent update in InvoiceCloud, members who are set up on Bill Pay through their Financial Institution, need to remove and re-add Doña Ana MDWCA as the payee to ensure your payment can be processed.

CHERISHED K-9 ALL BREED RESCUE

Doña Ana MDWCA will be collecting dog food and supplies for this organization. More details to follow in the July Newsletter.

PROJECT UPDATE - SE COLLECTION SYSTEM

Morrow Enterprises Inc. continues working in several different areas laying line and connecting homes to the main sewer lines. The pictures below show Morrow Enterprises Inc. laying a main line down Doña Ana Rd to connect homes that are currently signed up. If you have any questions or concerns regarding this project, please contact our office. If you have not already filled out an application for the Southeast Wastewater Collection System but are interested in doing so or would like more information on this project, please reach out to our Customer Service Department via email at customerservice@dawater.org.





POLICY FEATURE

Having our POLICY FEATURE in our Newsletter helps build relations with our customers through regular communication and better understanding about our policies at DAMDWCA.

BACKFLOW PREVENTION AND CONTROL

Doña Ana Mutual as owner and operator of a regulated water supply system has responsibility under the Federal Safe Drinking Water Act and amendments to provide drinking water which is free from contaminants in excess of maximum contaminant levels as specified by state and federal regulations. The drinking water regulations adopted by the New Mexico Environment Department and amendments prohibit physical connections between a water supply system and any unregulated water source that is not protected from backflow.

This policy prohibits and controls connections to the water supply system owned and operated by Doña Ana MDWCA through which a backward flow of gases, liquids, or solids could occur and contaminate the public water supply system.

This policy establishes a new program for backflow prevention and control which will systematically and effectively protect the public water supply system. Practical information, measures, and specifications shall be contained in the Backflow Prevention and Control Manual (Manual), which is available from Doña Ana MDWCA Customer Service Department.

This policy applies to all commercial and industrial water supply connections. Compliance with this policy is a precondition to receiving water service from Doña Ana MDWCA.

For the full policy, please see pages 16 through 18 in our Policy Handbook.



COMMITTED TO PROVIDE QUALITY WATER AND SANITATION SERVICES FOR MEMBERS OF OUR COMMUNITY.

Physical 5535 Ledesma Dr.

Las Cruces, NM 88007

<u>Mailing</u> P.O. Box 866 Dona Ana, NM 88032

<u>Office</u> 575-526-3491

Emergency 575-644-4027

Website www.dawater.org

Servline By HomeServe 575-449-8055

"Dads are most ordinary men turned by love into heroes, adventures, story-tellers, and singers of song."

-Pam Brown-

