

DONA ANA MUTUAL DOMESTIC WATER CONSUMERS ASSOCIATION

January 2021



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Board Meetings:

- ◆ January 7, 2021
- ◆ January 21, 2021

Last Day to Pay:

- ◆ January 20, 2021

Current Bills Due

- ◆ January 25, 2021

Office Hours:

- ◆ Monday thru Friday
7:30 a.m. –11:00 a.m.
12:00 p.m. –5:30 p.m.

Office Closures

- ◆ January 1, 2021
- ◆ January 18, 2021

“Year’s end is neither an end nor a beginning but a going on, with all the wisdom that experience can instill in us.”

-Hal Borland -

2021

Calendars

DAMDWCA would like to inform our customers that our calendars for 2021 will be located outside the front door by the drop box for pick up only.

Are You Ready for a Winter Weather Emergency?

Putting together a winter weather preparedness kit for your home or car will ensure that you have everything you need in case of a blizzard, storm, or extensive power outage. Here are some suggestions for your kit.

- Flashlights & batteries
- Candles & Matches
- Battery-powered radio (2-way radio is preferred)
- Blankets or sleeping bags
- Bottled water
- A week’s worth of non-perishable food
- Can opener
- First aid kit and necessary medications



DAMDWCA would like to wish you and your family a safe, healthy and prosperous New Year! Welcome 2021!

Phone Scam Awareness Tips

- ◆ Scammers have you IDENTIFY yourself.
- ◆ Scammers say there is a PROBLEM.
- ◆ Scammers PRESSURE you to act immediately.
- ◆ Scammers tell you to PAY in a specific way

If a scammer has tried to contact you, you should report it immediately to The Federal Trade Commission (FTC) by calling 1-877-382-4357 so they can start protecting and educate other consumers.

Reporting Suspicious Activity

Should anyone see any suspicious activity around hydrants, meters or any of our facilities please contact Law Enforcement Authorities and our office at 575-526-3491. If after hours please contact our emergency on call operator at 575- 644-4027.

New Notification of Billing

Dona Ana Water’s billing notification system launched a new update feature via email. This notification is simply a friendly reminder that you have an upcoming utility bill. If you have any questions or concerns please contact our office at 575-526-3491.

Water Conservation in the Kitchen

- ◆ Defrost food in the refrigerator rather than running it under the faucet.
- ◆ Wash your fruits and vegetables in a pot of water instead of running the water from the tap.
- ◆ Do not scrape pots and pans under running water, instead soak your pots to lift burnt on foods.
- ◆ Steaming your vegetables requires a lot less water than boiling.
- ◆ Use one glass to drink from each day. This cuts down on the number of glasses to wash.
- ◆ When washing dishes by hand, do not let the water run. Fill one sink with wash water and the other to rinse.

Policy Feature

Having our POLICY FEATURE in our Newsletter helps build relations with our customers through regular communication and better understanding about our policies at DAMDWCA.

Bulk Water Service

Available in the Doña Ana MDWCA water service area by permit for use in connection with the construction, alteration or repair of buildings or other similar activities requiring temporary service through hydrant meters.

To protect the water system from contamination, a backflow device (reduced pressure principle assembly) shall be required to be installed on the hydrant meter. Doña Ana MDWCA shall provide the backflow device. A deposit is required to be paid prior to the installation of the hydrant meter and backflow device.

User is responsible for any stolen, lost, or damaged meters and/or backflow devices and a new deposit will be required for each stolen, lost, damaged, or relocated bulk water meter and/or backflow device.

Rate:

Access Charge Per Month\$100.22

Volume Charge

Up to 4,999.....\$2.32
 5,000— 9,999.....\$3.08
 10,000—19,999.....\$4.12
 20,000 and over.....\$5.50

Bulk Hydrant Meter Service Activation or Relocation Charge:

Relocation of hydrant meter and backflow.....\$150.00

Hydrant Meter & Backflow Deposit :

Hydrant Meter.....\$1,250.00
 Backflow Device..... \$250.00

Applicable Taxes & Water Conservation fees are not included in Cost of Service Rates.

The unit volume for the purpose of measurement per gallon for the amount consumed in a billing cycle. For the full policy, please see page 29 in our Policy Handbook.

Feliz Año Nuevo



Committed to provide quality water and sanitation services for members of our Community.

Physical

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 Las Cruces, NM
 88007

Mailing

P.O. Box 866
 Dona Ana, NM
 88032

Office

575-526-3491

Emergency

575-644-4027

Website

www.dawater.org

ServLine

575-449-8055

LET GO of the old, take hold of the new & believe that this year will be your BEST YEAR YET!

-Joel Osteen-

