

August 2018

DONA ANA MDWCA



BACK TO SCHOOL SUPPLY DRIVE

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Calendar of Events

Board Meetings:

- ◆ August 2
- ◆ August 16
- ◆ September 6
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Office Closures:

- ◆ September 3

Past Due Bills Due:

- ◆ August 20

Disconnect Day:

- ◆ August 21

Current Bills Due:

- ◆ August 27

Are you ready for the new school year? We are, and Dona Ana MDWCA is teaming up with our local schools to support the potential of every student. Did you know that without the necessary supplies to complete schoolwork a student is at a significant disadvantage when it comes to meeting academic goals? A school supply drive is an easy way to make a heartfelt impact on our youth while ensuring children start the school year with the tools they need to succeed.

School supply drives assist our community by providing teachers, parents, and students with the proper materials necessary for classrooms. The recipients of the donations will be in our service area. The top ten items needed for students are:

- Ticonderoga Pencils
- Fine Sharpie Black Pens
- Composition Notebooks
- Crayola Colored Pencils
- Science Display Boards
- Fiskars Scissors
- Crayola Crayons
- Crayola Markers

Glue Sticks

Erasers

Help us make our local schools a better place for both students and teachers through the simple act of giving and kindness. When our students succeed our community thrives. We will be accepting donations in office at 5535 Ledesma Drive from August 1 through August 20. Thank you for your support of local education.

Dirty Water

There are times when our membership experience discolored water that results after the minerals that normally settle at the bottom of water pipes are stirred up. This can occur when large volumes of water move at a higher velocity than usual due to line breaks, flushing, fire emergencies, or construction. The discolored water is not harmful, with the most common minerals in our water being iron and manganese. While we understand the appearance may not be pleasant to look at, it is important to note this is naturally occurring minerals in the water. If you happen to be doing laundry when the discolored water unexpectedly occurs, please do not move your clothes to the dryer; leave them wet. Our office can provide you a product to put in with your white clothes, bathtub, toilet or any item in your home that has been stained by the water. It is very important that you follow the proper instructions for using the additive prior to rewashing or drying your clothes in order to remove the staining. Do not use chlorine bleach as this can help set stains rather than remove them. Please ensure your water runs clear before trying to clean any stained items in your household. Once the water is clear fill an empty washer with warm water and half of the stain remover. Run a complete wash cycle from start to finish; do not add any clothing for this cycle in order to ensure the washer has been cleaned of any discolored water residue that may have stained the washer bin. Once the washing machine is clean, fill the washer with warm water, the other half a bottle of stain remover, clothing, and detergent only. Let stand for 5 minutes, then complete wash cycle. Do not add chlorine bleach. Hanging laundry out to dry in the sun can also assist the stain removal. If you have any questions or need to request the additive, please contact our Customer Service Representatives at 575-526-3491.



STAY CONNECTED



Committed to provide quality water and sanitation services for members of our community.

5535 Ledesma Dr., Las Cruces, New Mexico 88007
P.O. Box 866, Doña Ana, New Mexico 88032

Office:

575-526-3491

Emergency:

575-644-4027

ServLine:

575-449-8055



ServLine



Did you know there are many ways you can update your contact information with the Association and how you stay connected on our current events? Members can now log into their account online at our portal to enroll in notifications so we may keep you up to date. We have numerous benefits from enrolling in text, phone call, or email notifications in the event of an outage or emergency. In order to update an address or contact information you must complete a form requesting the modification with our office. We do not know when an individual changes their phone, mailing, or banking data, and as such it is a member's responsibility to notify the Association of any changes. It is important to note that if your mailing address changes and you do not receive a bill it does not exempt you from paying your account each month on time. If you are unsure if your account is current, please contact our office so that we may assist you. Please visit our website at www.dawater.org to enroll in notices from the Association, access your account electronically, or see current events going on in your District.

PROJECTS

The days of having to shut down the entire street of Via Norte in District Five is closing in on coming to an end. The construction of 5,670 linear feet (LF) of 8-inch waterline, five additional pressure reducing valves, and all related equipment are being installed. The contractor is now finalizing pressure testing and all water sampling requirements. Tie-ins are the last phase and will begin as soon as the pressure testing, and the water sampling have passed. Our goal is to complete three or four tie-ins per day, and while advance notice will be provided please note that service disruption will occur. The connections will create dirty water and many outages as currently all of Via Norte will have to be shut down any time maintenance is needed; with the tie-ins estimated to take two to three weeks. We do ask for your patience as the project is concluded. Our goal is to reduce the amount of disruption and once the project is complete we will be able to shut down Via Norte in sections for future maintenance instead of the entire district. The Association will provide 48 hour notice for any scheduled outages; however any unforeseen issues will result in emergency outages. Please watch our website for updates and ensure you are enrolled in the notices to receive up to date information about current events in your District. Once the work is finished the contractor will return to restore all of the landscaping that was disturbed. As always please note there will be extensive heavy equipment throughout Via Norte with traffic controls, flaggers, and orange barrels directing traffic. Please be cautious, drive slowly, and be respectful to the workers and their safety.